

911 IS FOR EMERGENCIES ONLY

- YOUR 911 CENTER DISPATCHES ALL POLICE, FIRE AND AMBULANCE SERVICES FOR DONA ANA COUNTY, INCLUDING LAS CRUCES, SUNLAND PARK, MESILLA AND HATCH.
- NEVER DIAL 911 FOR NON-EMERGENCY SITUATIONS SUCH AS DIRECTORY ASSISTANCE, TO ASK FOR DIRECTIONS, OR UTILITY PROBLEMS.

NEVER USE 911 AS A JOKE OR A PRANK.

- NON-EMERGENCY REQUESTS SHOULD BE DIRECTED TO 526-0795.
- 911 CALLS CAN BE MADE FROM ANY LAND LINE OR CELL PHONE, INCLUDING DEACTIVATED CELL PHONES.
- QUALIFIED AND TRAINED DISPATCHING STAFF ARE AVAILABLE 24 HOURS A DAY TO ASSIST YOU, INCLUDING ALL HOLIDAYS.

BE PREPARED TO PROVIDE THE FOLLOWING INFORMATION WHEN CALLING 911:

>YOUR EMERGENCY. EXAMPLE: HOUSE FIRE, AUTO ACCIDENT, MEDICAL CONDITION.

>YOUR PHONE NUMBER.

>YOUR NAME.

>YOUR ADDRESS.

- DO NOT HANG UP UNTIL THE DISPATCHER INSTRUCTS YOU TO DO SO. HELP IS ON THE WAY!

**911 FOR EMERGENCIES
526-0795 FOR NON-EMERGENCIES
Mesilla Valley Regional Dispatch Authority
WWW.MVRDA.ORG**