Sign Up for Smart911!!

Smart911 is a free service that helps citizens communicate more effectively during emergencies. Smart911 improves the flow of information about citizens and family members, including children, the elderly and pets, to emergency responders.

The software provides citizens the ability to enter details they want to make available to 9-1-1 telecommunicators through a secure web site (www.smart911.com). Information can include children’s photos, medical conditions, disabilities or other rescue-related information. Smart911 then delivers this information automatically to the Columbia/Boone County Operations Center, when calling from a registered number.

Public Safety Joint Communications is the FIRST agency in Missouri to provide this service.

17 North Seventh Street, Suite A
Columbia, MO 65201
Phone: 573-874-7400
Non-emergency line: (573) 442-6131
www.gocolumbiamo.com/PSJC
www.facebook.com/psjc911
The Public Safety Joint Communications operations center is staffed 24 hours a day, seven days a week with trained emergency telecommunicators, ready to help you in a time of emergency.

9-1-1 should be called only in situations that require immediate assistance from the police, fire or ambulance services in our area. Examples include:

- Fire
- Crimes in progress
- Traffic accident, especially if someone is injured
- Medical emergencies
- Any potentially dangerous situation

Whenever you call 9-1-1, it is vital to remain calm, speak clearly and stay on the line to answer all of the emergency telecommunicator’s questions. You will also receive instructions on how to help any victims or prepare your home for arriving emergency responders.

Remember, while the telecommunicator is speaking to you, emergency personnel are being dispatched and are responding to your location.

When calling 9-1-1, make sure to give the telecommunicator the following information:

- Address of the emergency
- The phone number from which you are calling
- Your name
- Your emergency

Make sure appropriate age children know what 9-1-1 means and when to use it.

For non-emergency calls, please call the Operations Center non-emergency line at (573) 442-6131.