

## Sign Up for Smart911!!

Smart911 is a free service that helps citizens communicate more effectively during emergencies. Smart911 improves the flow of information about citizens and family members, including children, the elderly and pets, to emergency responders.

The software provides citizens the ability to enter details they want to make available to 9-1-1 telecommunicators through a secure web site ([www.smart911.com](http://www.smart911.com)).

Information can include children's photos, medical conditions, disabilities or other rescue-related information. Smart911 then delivers this information automatically to the Columbia/Boone County Operations Center, when calling from a registered number.

Public Safety Joint Communications is the **FIRST** agency in Missouri to provide this service.



## User Agencies Served by PSJC:

Ashland Police Department  
Boone Co. Fire Protection District  
Boone Co. Sheriff's Department  
Boone Hospital Center  
Emergency Medical Services  
Centralia Fire Department  
Centralia Police Department  
Columbia Fire Department  
Columbia Police Department  
Columbia Regional Airport  
Safety and Security  
Hallsville Police Department  
Southern Boone Co. Fire District  
Sturgeon Police Department  
University Hospital  
Emergency Medical Services



### Administration

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[www.gocolumbiamo.com/EM](http://www.gocolumbiamo.com/EM)  
[www.gocolumbiamo.com/PSJC](http://www.gocolumbiamo.com/PSJC)  
[www.facebook.com/psic911](http://www.facebook.com/psic911)



Columbia/Boone County

Public Safety  
Joint Communications



## Who We Are...

### Public Safety Joint Communications (PSJC)

Public Safety Joint Communications is the 24-hour 9-1-1 Dispatch Center serving Columbia and Boone County since 1977.

Thirteen user agencies and entities rely on services from the 9-1-1 Operations Center and the Emergency Telecommunicators, including fire, police and emergency services. The Operations Center is staffed 24 hours a day, seven days a week, 365 days a year. Though technology has changed over the years, the need for emergency services continues, and PSJC proudly serves over 162,000 people who call Boone County home.

## Emergency Telecommunicator Training



Trainees receive approximately six months of training. Each trainee is certified as an Emergency Telecommunicator through the National Academies of Emergency Dispatch (NAED).

Upon completion of classroom training, they are assigned to a Field Training Operator to complete their training inside the Operations Center.



*A PSJC Telecommunicator assists a caller in the 9-1-1 Operations Center.*